



## Norbar Torque Tools Pty Ltd, Adelaide, South Australia

Torque equipment is sold throughout the World but few companies specialise in both the sale and appropriate maintenance of these products. Increasingly, technology is creating tighter critical tolerances and an unprecedented need for sustainable accuracy in all enterprises.

At Norbar we understand this need and continue to build an enviable reputation in torque control by applying this expertise to our product maintenance, testing and support services throughout our network of state branches.



## Testing and Certification Facilities

Our fully accredited NATA laboratory is recognised by industry as being the most technologically advanced in its field allowing us to certify the most comprehensive range of electronic and mechanical torque equipment in the South East Asian Region.

- Accredited under BS EN ISO/IEC 17025:2005.
- NATA audited bi-annually.
- NCS International audited annually to AS/NZS ISO 9001:2000.
- Fully enclosed and temperature controlled environment.
- Electronic and mechanical torque equipment certification range – 0.5 to 6800 N.m.
- The only NATA accredited facility for the calibration of torque multiplying gearboxes to 6800 N.m.
- Highly trained technicians.
- Able to test to the same uncertainties as our UK manufacturing plant.

Torque Control Laboratory



## Service and Repair

To ensure the investment in your Norbar product is protected, we offer superior ongoing after sales service, maintenance, repair and calibration support from our wide network of offices.

All of our branches carry a comprehensive range of original spare parts.

- Original spare parts (25% of our complete stock holding).
- All products tested on the latest electronic equipment.
- Fully trained technicians and sales staff.
- Complete mobile service on request.
- Traceable certificate to NATA meeting the most stringent QA audits – NATA has reciprocal agreement with all the major world testing bodies ie UKAS, NIST & SINGLAS.
- Ability to provide hard and soft joint calibrations.
- Testing available to 50,000 lbf.ft (68,000 N.m) – highest torque value able to be tested in S.E. Asia.
- Properly maintained service and calibration details.
- Complete management plan available tailored to your particular quality standards.



## Technical Services Available

Complete Torque Control Management Service

This service provides you with a calibration management plan to meet your particular quality standards. Simply tell us what torque equipment you own or are purchasing, specify the calibration period and Norbar will ensure the tools are kept within those specifications. You will be provided with certificates and a written report on the condition of the equipment at the time of each service.

## Technical Support

At Norbar, we believe it is extremely important that the product fits the purpose for which it was designed. To ensure our customers receive the most comprehensive information regarding torque control equipment our Technical Support Manager works closely with our highly trained sales personnel to assist with specific product or system selection. The Technical Support Manager is also available for individual training or seminars on torque control.

## Engineering and Design

As the manufacturer we have intimate knowledge of our products' capabilities. With 60 years experience in product design and engineering Norbar provides solutions to most torque control applications. Our In-house engineering and design service allows customers to purchase equipment with variations to standard products manufactured to their specification.

Norbar Services all Torque Wrenches, Torque Multipliers and Measurement and Calibration Equipment.

## Head Office and NATA Calibration Laboratory

### 1. Adelaide

45-47 Raglan Avenue, Edwardstown, South Australia 5039  
Tel: +61 (0)8 8292 9777, Fax: +61 (0)8 8292 9799  
Email: sales@norbar.com.au

### Branch Offices

#### 2. Western Australia

Unit 3/95 Bannister Road, Canning Vale, WA 6155  
Tel: +61 (0)8 9455 7717, Fax: +61 (0)8 9455 7979  
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#### 3. Victoria

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#### 4. Queensland

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#### 5. New South Wales

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