



NORBAR TORQUE TOOLS LTD

JOB DESCRIPTION

JOB TITLE: QUALITY TECHNICIAN

RESPONSIBLE TO: QUALITY MANAGER

PURPOSE OF JOB: To resolve quality issues as they arise. To identify potential issues and areas for improvement then implement the agreed improvements to be applied internally, to suppliers and sub contractors to maintain and improve Norbar quality standards.

KEY TASKS

- To identify product and process quality issues, then work with relevant people and cross functional teams to eliminate these issues.
- To undertake capability studies on critical processes and where issues are identified. Report results to appropriate engineer or manager.
- To undertake SPC programs on critical components and assemblies and where issues are identified, report results to appropriate engineer or manager.
- To work with suppliers and sub contractors to ensure 100% compliance of parts delivered to Norbar.
- To carry out inspection and measurement tasks on components and assemblies using the appropriate instruments and equipment.
- To develop Norbar quality control methods, equipment and processes to proactively improve our products and processes.
- Any other duties as required by the Quality Manager.